

Safety

At The Teacher's Connections, the safety and wellbeing of children, families and tutors is our highest priority. We are committed to creating an environment where everyone feels informed and supported.

We ensure safety by

1. Following Child Protection Standards

- We connect families with tutors and babysitters who are police vetted and meet our basic safety and professional criteria
- Families choose whether to proceed with a tutor or babysitter, and they are responsible for their decision
- Families may contact tutors or babysitters directly before booking if they wish
- We provide guidance on recognising safe practices and setting clear expectations during sessions

2. Providing a Way to Raise Concerns

- We encourage families to contact us directly via email or phone if they have any concerns about behaviour or safety risks
- While we connect families to recommended and vetted tutors, families make the final decision to hire

3. Acting Responsibly

- We respond promptly to any concerns raised, providing guidance, support and taking action where possible
- We encourage families and tutors to take immediate steps to contact us if they feel a tutor, babysitter or family is unsafe
- We provide advice on next steps, but we cannot guarantee the actions of individuals once hired

4. Being open and approachable

- Families and tutors can reach us quickly via our official email or phone number
- We take every concern seriously and aim to resolve issues promptly to ensure safety and peace of mind

We connect families to police-vetted tutors and babysitters and provide relevant information, but families are responsible for choosing who to hire and supervising the sessions. We act as a platform to facilitate connections and provide guidance, not as the employer or supervisor of any tutor or babysitter.

